Amanda Faulk

337-230-4819

Portfolio: https://amandaladner.com/ Email: amandaladner95@gmail.com

Personal Summary:

Freelance Web Designer with 5 years professional experience in design, planning and creation of branding. Familiar with the Adobe Creative Suite, Windows/Mac environments and WordPress/Content Management Systems (CMS). Keen eye with a meticulous attention to detail. Thriving in high octane environments.

Experience:

Freelance Graphic Designer 2017-present

- Designed Logos for small business owner and his three (3) business ventures, from concept to design
- Designed two (2) Logos for a local band and a band formed over the internet, from design to conception (both bands now defunct)
- Design and drafted five (5) signs (4 ft by 1ft) for another local business owner for his storefront as a part of a grant, from sketches and concepts to design
- Designed four (4) album art covers for local and internet based musicians. All sketches, designs, photographs and edits were performed
- Created various graphics in the Esports space (team logos, now live graphics, stream overlays and assets as well as merch
- Directed a music video by myself for a local raper (concepts, storyboarding, directing, shooting, editing and making revesions as fit. 100+ hour project)
- Acted as Director of Photography and Camera Crew for Youtube Channel (BurneyProMod, 409 subscribers, videos I worked on averaged about 16-20k views)

ASAP (Waitr Inc)

March 22nd to Jan 11th

214 Jefferson St, Lafayette, LA 70501

Multiple roles (Customer Service Agent, Dispatcher, and Technical Support Associate Tier I/II)

- Used critical thinking to handle high-volume requests in a fast-paced environment
- Trained multiple employees in company protocols and procedures in person and over Google Meet
- Answer help desk request via slack channel (corporate employees, restaurant partners, and occasional independent contract (IC) drivers

 Worked as a Front-end Developer, creating a custom blog template using Kustomer CMS in the REACT.js environment

Graphic Designer Remote for Valkyries Org 2019-2020

- Worked with Executive Board to create social media graphics for events, giveaways and more (Twitter)
- Created a design template for streamers to announce streams (including streamer name, picture, game, time and date)
- Consulted with Casters and Executives on stream overlays and graphics for Twitch Streams

Education:

University of Louisiana at Lafayette (2018-2019) Address: 104 E University Ave, Lafayette, LA 70504

Major: Master of Science in Informatics

GPA: 3.7

Graduate Assistant

Recipient of Graduate Assistant Fellowship

Director of PR, Head Graphic Designer and Social Media Manager and

Webmaster for Ragin' Cajun Esports

Volunteered at 2-day Fortnite Tournament sponsored by the

CajunDome, Travel Lafayette, Dreamleague and Twitch

Webmaster for Ragin' Records

University of Louisiana at Lafayette (2013-2017)

Address: 104 E University Ave, Lafayette, LA 70504

Degree: Bachelor in Science in Informatics, concentration in Interactive

Media Technology/Web Design

Major: Informatics, Interactive Media Technology/Web Design

GPA: 3.16

Volunteered at Junior Leadership Tech Day, put on by CGI

Member of STARS Computing Corps and ACM-W

Volunteered at the Mini Urban Challenge, put on by the Doolittle

Institute TOPS Performance Award

Skills:

Photoshop, InDesign, After Effects, Premiere Pro, Light Room

Sketching, drafting, and design

Wordpress Development

HTML, CSS, PHP, REACT JS, SQL Programming/Scripting Languages

Windows, Mac, Linux Operating Systems

WooCommerce and Shopify E-commerce development